

National Aeronautics and
Space Administration

Office of the Administrator
Washington, DC 20546-0001

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TO: Occupational Health Medical COTR's
Clinical Medical Directors
Chief Nurses

FROM: AM/Chief Health and Medical Officer

SUBJECT: NASA Medical Quality Assurance Program

The Office of the Chief Health and Medical Officer is pleased to release the NASA Medical Quality Assurance Program Desk Guide. Over a year of diligent effort went into the development and refinement of this document originally drafted by a consulting firm specializing in the interpretation of Joint Commission for the Accreditation of Healthcare Organizations (JCAHO) standards. After thoroughly testing its functionality with a NASA clinical staff, the draft and associated chronology of events leading up to it was subsequently vetted to all concerned parties on March 28, 2003 for a 2-month comment period.

The draft was well received and most reviewers felt it to be an excellent guide and best practices road map of the employee and management-directed principals that are the cornerstone of medical quality assurance. The final approved Guide is enclosed and should serve as your reference for meeting NASA's basic medical quality assurance goals.

Richard S. Williams, MD, FACS

Enclosure

cc:
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